

AUSTRALIAN INSTITUTE
of COMPANY DIRECTORS

Changing expectations / increasing accountabilities

FEAL National Conference

Thursday 2 August 2018

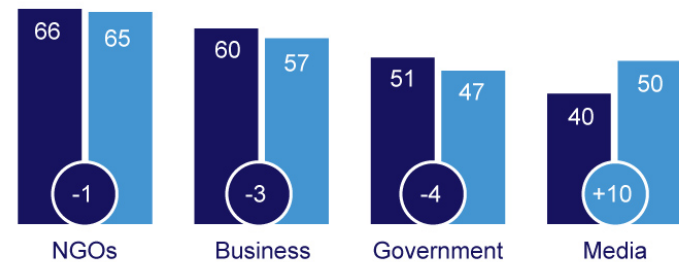
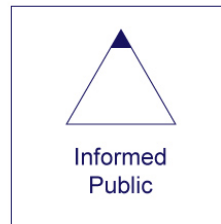
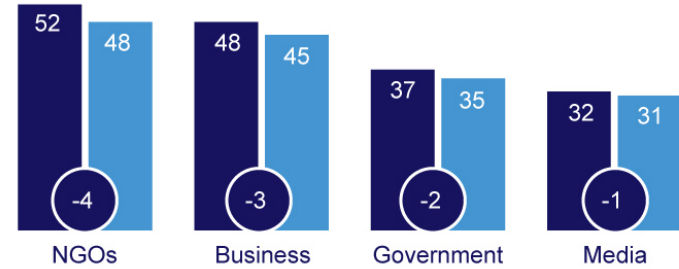
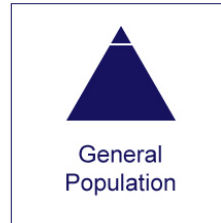
Angus Armour

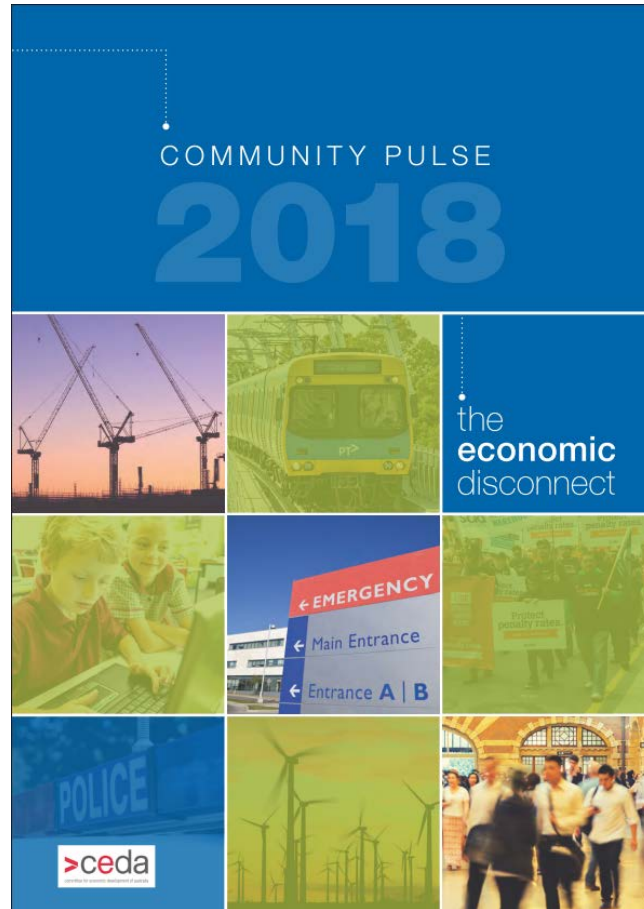
Managing Director and CEO,
Australian Institute of Company Directors



Trust in decline

Per cent trust in each institution, and change from 2017 to 2018, in Australia





Meeting expectations...the most critical stakeholders are:



Conflicting interests –
where do you land?



Delivery, Transparency, Accountability

Robbie Slater @RobbieSlater17
10:32 PM - Jun 15, 2018
I hear the streaming is going well I Absolute disgrace I Long month ahead I If you going to have it deliver it!
650 216 people are talking about this

Robbie Slater @RobbieSlater17
9:17 PM - Jun 15, 2018
The biggest show on earth #WorldCup18 and it's not on free to air I Shame
400 123 people are talking about this

Robbie Slater @RobbieSlater17
9:45 PM - Jun 15, 2018
Someone has betrayed you and you know who that is I The government would they allow this for the Olympics ? It's only SOCCER they would say!
543 76 people are talking about this

Rudi @RudiErtel
10:41 PM - Jun 15, 2018
Optus Sport currently doing unfathomable damage to the sport of football in Australia
684 150 people are talking about this

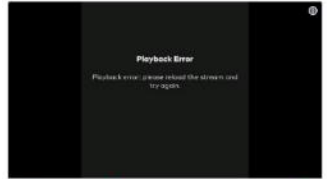
Julian Schiller @JulianSchiller
10:06 PM - Jun 15, 2018
Hey #Optus... the only player I'm seeing in your World Cup coverage is one called BUFFERING. Fix it. #ifeWorldCup2018
30 See Julian Schiller's other Tweets

Chad Perris @chadperris
10:21 PM - Jun 17, 2018
Optus Sport should refund everybody for this World cup. #joke
14 See Chad Perris's other Tweets

Patrick Avenell @PatrickAvenell
10:35 PM - Jun 17, 2018
In addition to @Optus being unable to provide a reliable service, what footage we can watch is sub-4D quality and several minutes behind live play, making social media impossible. Only solution is to give live rights back to SBS and have Optus as a catch up service.
14 See Patrick Avenell's other Tweets

Nick Quinn @Quinn_1
10:28 PM - Jun 17, 2018
A cracking start to the game. #SerbiaVsCostaRica #WorldCup #WorldCupRussia2018 #Optus
189 36 people are talking about this

Scott Pryde @sc_pryde
10:22 PM - Jun 17, 2018
#DroptusSport is actually getting worse. Somehow I didn't even think that was possible. #OptusSport
3 See Scott Prydes other Tweets



Contact us

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